

The Circuit and Superior Courts for Elkhart County, Indiana partners with TheRecordXchange to streamline access to digital audio court recordings

June 1, 2023, Elkhart, IN – The Circuit and Superior Courts for Elkhart County, Indiana today announced the official launch of its online portal for courtroom digital audio recording requests. In partnership with TheRecordXchange, this <u>innovative online service</u> will allow lawyers, private parties, government agencies and others to request audio recordings of proceedings quickly and easily. Required payments can be made online, and recordings are delivered securely via TheRecordXchange portal.

"Our partnership with TheRecordXchange will allow us to provide greater access to justice and a very efficient order, payment and delivery process via our secure website," said Judge David C. Bonfiglio, Administrative Judge for the Circuit and Superior Courts for Elkhart County. "This site will eliminate the need to complete and deliver physical order forms, make in person payments or burn and deliver CD's. With TheRecordXchange, the entire process is far more efficient for court staff and, more importantly, for the attorneys and litigants we serve."

Simply access the court's portal at https://elkhartcounty-in.trxchange.net, and complete an online form. You can create an account in TheRecordXchange and make payment, as needed, using the site's secure e-commerce solution. Users have access to their account 24/7 via any computer, laptop, tablet or smart phone.

Once an audio recording request is reviewed and approved by court staff, the customer is notified and can log in to review the recording. The TRX web player is a simple-to-use and intuitive streaming player that delvers multi-channel playback for the best possible audio review experience.

The Record X change also provides an online support tool that allow users to ask questions and obtain live support if needed.

"TheRecordXchange is excited to add the Circuit and Superior Courts for Elkhart County, Indiana to the growing list of court jurisdictions that have discovered the benefits of bringing the management and distribution of the court record online." According to Steve Townsend, CEO of TheRecordXchange, "Court Administrator Ross Maxwell and his team have been great to work with during deployment. We know that TheRecordXchange and Elkhart County court staff can make your access to the court record as simple and efficient as possible."

About TheRecordXchange

TheRecordXchange (www.trxchange.com) offers simple, seamless, and secure solutions to help courts manage the record of proceedings. The company offers the most advanced, online workflow solution to streamline the process of organizing, ordering, and delivering the record of legal proceedings. TheRecordXchange platform is designed specifically for courts of all sizes.

Contact: Erik Lige, COO erik@trxchange.com 800-406-1290